

PERLIGHT POWERPLUG KIT



UK limited manufacturer warranty

Complete Kit Warranty | Effective from September 2026

PowerPlug kit families

This Warranty applies to eligible Perlight PowerPlug Kits in the following product families:

- **PowerPlug**
- **PowerPlug MAX**
- **PowerPlug+**
- **PowerPlug+ MAX**
- **PowerPlug Flex**
- **PowerPlug Flex+**

Check the datasheet for your exact kit

Match the product code on the Kit label or order documentation to the datasheet for your exact Kit. Check all supplied components and quantities against that datasheet. If anything is missing, incorrect, damaged or unclear, contact the business from which the Kit was purchased before assembly or use.

Warranty coverage applies to the approved configuration supplied under the relevant Kit code. Retain the datasheet and product documentation supplied with the Kit for future reference.

IMPORTANT This Manufacturer Warranty is a voluntary warranty provided by Perlight for the complete Perlight PowerPlug Kit. It is additional to, and does not replace or limit, any statutory rights that may apply to the purchaser or consumer against the seller.

01 Warranty Provider and the Complete Kit

Perlight Solar Co., Ltd. of Oufeng Road, Muyu Administration District, Wenling, Zhejiang 317521, PR China ("Perlight") is the manufacturer and warranty provider of the Perlight PowerPlug Kit ("Kit") as a complete packaged product. Westech Solar (UK) Ltd acts as Perlight's authorised UK warranty support and coordination centre.

The Kit is a defined and approved combination of Perlight photovoltaic module(s) and specified third-party components, including APsystems microinverter(s), associated cables and the specified mounting system. The applicable components and quantities for each Kit are identified in the datasheet and product documentation supplied for the exact Kit code.

Perlight is responsible for the specification, configuration and supply of the complete Kit under the Perlight name. Individual third-party components remain products of their respective manufacturers. Their inclusion in the Kit does not mean that Perlight represents itself as the manufacturer of those individual components.

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This Warranty provides a coordinated manufacturer-warranty route for the complete Kit, with warranty enquiries and claims supported through Perlight's authorised UK support route.

02 Scope of this Warranty

Subject to the terms, conditions and exclusions set out in this Warranty, Perlight warrants that the covered components supplied as part of an eligible PowerPlug Kit will be free from defects in materials and workmanship during the applicable warranty period.

- The Warranty applies to the exact Kit configuration supplied by Perlight and identified by the Kit code, product label, order documentation or applicable technical documentation.
- The Kit must be assembled, mounted, connected, operated and maintained in accordance with the applicable Perlight instructions, component manufacturer instructions and the approved Kit configuration.
- Replacement or additional components, including those used to upgrade a one-panel Kit to a two-panel Kit, must be expressly approved by Perlight for the relevant Kit and resulting configuration. Any replacement or upgrade must be carried out in accordance with Perlight's instructions and must maintain the safety and regulatory compliance of the complete Kit.

03 Warranty Periods

The PowerPlug Kit combines components with different warranty periods. The applicable period depends on the component concerned; the Kit is therefore not subject to a single 15-year warranty for every component.

Covered component	Warranty period
Perlight PLM photovoltaic module(s)	15 years product warranty
Perlight module performance	30 years linear performance warranty
APsystems microinverter(s)	2 years standard warranty; up to 12 years where the applicable extended warranty registration requirements are successfully completed
APsystems UK power cord / applicable covered cable	2 years
APsystems DC extension cable(s)	2 years
Solar All-in-one mounting system	12 years

04 Warranty Start Date

The warranty start date for each covered component is determined in accordance with the applicable warranty terms for that component and the relevant Kit supply. Where required, proof of purchase, delivery, installation, commissioning or product registration may be used to establish the applicable warranty period.

Customers should retain their invoice, delivery documentation, installation or commissioning record and any applicable product-registration evidence, as these documents may be required to establish the warranty period.

Replacement of a component does not restart the warranty period. Any replacement is covered for the unexpired balance of the applicable original period.

05 What the Warranty Covers

Subject to the applicable warranty periods, conditions and exclusions, this Warranty covers the following defects and failures:

- Defects in materials or workmanship affecting a covered Perlight module or other covered Kit component.
- Failure of an APsystems microinverter supplied as part of the approved Kit configuration, subject to the applicable warranty conditions.
- Covered defects in supplied cables or accessories where those components fall within the applicable warranty.
- Covered defects in the supplied Solar All-in-one mounting system, subject to the applicable product and finish warranty terms.

06 Warranty Remedy

If Perlight determines that a covered defect exists, Perlight will determine the appropriate remedy in accordance with this Warranty. The remedy will normally be the provision of a replacement component of the same or an equivalent/successor specification.

Replacement components will normally be made available from Perlight's UK stock or delivered to the designated UK warehouse. The cost of onward delivery, collection, removal, installation, reinstallation or other on-site services is not covered by this Manufacturer Warranty unless expressly agreed by Perlight or required by applicable law.

Where a covered component cannot reasonably be replaced, including where the relevant product has been discontinued or is unavailable, Perlight may, at its discretion, provide a credit against the original invoiced value of the affected component instead of supplying a replacement. Any such credit will normally be provided through the applicable commercial supply route to the original purchasing party and will not include installation, removal, labour, shipping, site attendance or other associated costs unless otherwise agreed by Perlight or required by applicable law.

A replacement component or credit provided under this Warranty does not restart or extend the original warranty period unless Perlight expressly confirms otherwise.

07 Conditions of Warranty

- The Kit must remain within the approved configuration supplied by Perlight.
- Installation and electrical connection must be carried out in accordance with the applicable installation instructions and requirements.
- The Kit must be used only within the specified operating conditions and intended application.
- The product identification, serial numbers and other traceability information must remain legible and must not have been altered or removed.
- Unauthorised modifications, repairs, substitutions or use of non-approved replacement components may affect warranty coverage.
- Where APsystems registration or connection requirements apply to the supplied microinverter, the customer should complete the required registration and connection steps in accordance with APsystems requirements.

08 Warranty Exclusions

This Warranty does not cover, to the extent permitted by applicable law:

- Damage caused by incorrect installation, operation, maintenance, storage or handling, including failure to follow applicable instructions or specifications.
- Unauthorised modification, repair, disassembly, alteration or use outside the approved Kit configuration.
- Damage caused by lightning, power surge, fire, flood, extreme weather, impact, vandalism, corrosion or conditions outside specified operating limits.
- Damage caused by the building structure, electrical installation, grid, communications/network environment or other balance-of-system equipment where the Kit component itself is not defective.
- Normal ageing, cosmetic change or wear that does not materially affect functionality, performance or structural integrity.
- Damage occurring after delivery as a result of improper unloading, storage, handling or installation.
- Loss of generation, income, profit, business interruption or other indirect or consequential loss, except where such limitation is not permitted by law.
- Labour, site attendance, access equipment, scaffolding, testing, troubleshooting, removal or reinstallation costs, and any shipping or delivery costs incurred after the replacement component has been made available at the designated UK warehouse, unless expressly approved by Perlight or required by applicable law.

09 How to Make a Warranty Claim

Warranty enquiries should normally be raised through the business from which the Kit was purchased. Where direct manufacturer warranty support is required, the claim may be submitted through Perlight's authorised UK warranty support and coordination centre.

To help Perlight assess a claim promptly, please provide the following information where available:

- Kit model / Kit code and product identification.
- Relevant product serial number(s).
- Proof of purchase and delivery information.
- Date first installed or put into use, where applicable.
- Contact details.
- A clear description of the issue and when it was first observed.
- Photographs of the affected component and installation.
- Relevant monitoring information, error codes or test results.
- Applicable product-registration information, where relevant.

Perlight may request reasonable additional information or inspection where necessary to determine whether the reported issue is covered by this Warranty.

Please do not return or dispose of any affected component unless Perlight or its authorised UK warranty support route specifically asks you to do so.

Where a warranty claim is accepted, Perlight will provide the applicable remedy in accordance with section 6 - Warranty Remedy.

10 Delivery Damage, Shortages and Returns

Damage that is visible at delivery, shortages, incorrect products or missing components should be reported promptly to the business from which the Kit was purchased, in accordance with the applicable delivery and sales arrangements. Such matters are not automatically warranty defects.

Returns, cancellations, refunds and other sales-related remedies are normally handled by the business that sold the Kit, subject to the applicable contract and law.

11 Product Safety

If a Kit or component is suspected of presenting an immediate electrical, fire, structural or other safety risk, stop using it where safe to do so, keep people away from the affected equipment and follow the applicable shutdown and safety instructions.

Do not open, dismantle or attempt to repair electrical components unless this is expressly authorised and carried out by an appropriately qualified person. Safety concerns should be reported promptly to the seller, through Perlight's authorised UK warranty support and coordination centre, or directly to Perlight.

12 UK Warranty Support

For customers in the UK, warranty enquiries should normally be raised through the business from which the Kit was purchased. Where direct manufacturer warranty support is required, warranty claims may be submitted in writing through Perlight's authorised UK warranty support and coordination centre, or directly to Perlight.

Westech provides warranty claim intake and coordination on behalf of Perlight. Perlight remains responsible for determining whether a claim is covered by this Manufacturer Warranty and approving the applicable warranty remedy.

UK Warranty Support	Details
Company	Westech Solar (UK) Ltd
Address	Unit 1 Bobby Fryer Close, Garsington Road, Oxford, OX4 6ZN
Email	pppsupport@westech-solar.co.uk
Role	UK warranty support, claim intake and coordination on behalf of Perlight

13 Statutory Rights

This Manufacturer Warranty is additional to any statutory rights that may apply to the purchaser or consumer. Nothing in this Warranty is intended to exclude, restrict or replace rights that cannot lawfully be excluded or restricted.

Where the Kit is supplied to a consumer, statutory rights relating to the purchase of goods remain against the relevant seller. Those rights are separate from this voluntary manufacturer warranty.

14 General Terms

- This Warranty applies to eligible Perlight PowerPlug Kits supplied for installation and use in the United Kingdom, subject to applicable law and the applicable Kit configuration.
- Perlight may use equivalent or successor components where a replacement is required, provided the replacement is suitable for the relevant Kit configuration.
- The latest applicable Perlight warranty terms and product documentation supplied with the Kit should be retained for reference.
- Nothing in this Warranty constitutes a Declaration of Conformity, installation certificate, electrical design document or substitute for the applicable installation, safety or regulatory documentation.
- If any provision of this Warranty is found to be invalid or unenforceable, the remaining provisions will continue to apply to the extent permitted by law.

Warranty support

Westech Solar (UK) Ltd | pppsupport@westech-solar.co.uk

Perlight's authorised UK warranty support and coordination centre.

Warranty provider: Perlight Solar Co., Ltd. | support@perlight.com